

Policies:

-A deposit of 50% must be paid with a credit card at the time of the reservation. The balance will be charged at the time of your stay unless other arrangements have been worked out.

-Check in is at Adam Puchta Winery front counter between the hours of 3 and 5 pm. (except by special arrangement).

1947 Frene Creek Rd. Hermann, Mo. 65041

-Early check-ins are an additional \$50 fee for the hours on noon until 3 pm. when applicable.

-Late check-outs are an additional \$50 fee for the hours of 11-2 pm. when applicable.

-During the months of September/October a two-night minimum is in effect.

-Cancellations (stays during the months of January thru August, November, and December)

received within 14 days of check in will receive a full refund, less a \$25 processing fee, less

than 14 days cancellation notice will result in loss of deposit. No refunds for cancellations

less than 48 hours from arrival time.

-Cancellations (stays in September and October) received within 30 days of check in will receive a full refund, less a \$25 processing fee; 30-14 days notice will result in loss of deposit, no refunds for cancellations less than 14 days notice.

-We regret that pets cannot be accommodated but we can recommend lodging arrangements for your pets if needed.

-Smoking is not permitted in any of the lodging facilities; smoking is permitted outside only.

A cleaning fee of \$150 will be charged for any smoking infractions that require extra cleaning procedures. Damage to bedding, furniture, floors, etc. as they relate to smoking

infractions will be charged according to repair or replacement values.

-Before leaving, guests are expected to; load and run the dishwasher, pick up trash and

clean up areas. Please leave the property as you found it.

-Please place all soiled towels and wash cloths in the bathtub.